

City of Highland Heights Pool 2020

We recognize the late decision to open swimming pools by the Governor has caused some uncertainty to our pool season, but we are moving forward to prepare our pool, develop meaningful protocols and train staff in order to get the season under way. Please review the following guidelines for this season.

Pool Season and Hours of Operation: Pool will open Thursday June 18th, 2020
Estimated closing date, August 9th, 2020

Adult Lap Swim: Monday – Friday 6:45 a.m. to 8:30 a.m. and 10:00 a.m. to 10:45 a.m.

Senior Session: Monday – Friday 10:00 a.m. to 10:45 a.m.

The biggest change to our operations from years past will be our guidelines to help maintain social distancing and sanitization requirements. In an effort to follow these protocols and to maximize resident usage, we will require daily session reservations for pool usage going forward this season. We will evaluate the effectiveness and the potential need to continue with this system and the capacity (85/session) over the first few weeks of operation.

It is our hope to adjust capacity or discontinue this process if conditions and/or government guidelines allow us to.

Open Swim (Session One) Monday - Sunday 11:00 a.m. – 2:45 p.m.

Open Swim (Session Two) Monday - Sunday 3:15 p.m. – 7:00 p.m.

At the end of each session, members will be asked to leave the pool with their personal belongings to enable the staff to properly sanitize equipment and high touch areas in preparation for the next session.

You may begin online session reservations on June 16th, 2020 at 10:00 a.m.

How to Sign Up for a Pool Session Reservation:

*Note: You must buy a pool pass to be able to reserve

1. Go to www.highlandhts.com
2. Click on the Online Registration Link
3. Click Register, then select Programs or Activities
4. On the left-hand side of the page, select Pool Reservation, then choose Open Swim
5. Select the specific date and time slot that you would like to reserve.
6. Create or use your existing ActivityReg account to sign up and reserve your spot.

- Senior, Individual and Family pass holders can reserve up to 2 sessions per week
- A. Senior, Individual Pass holders can only reserve up to one person and possible one guest.
- B. Family pass holders can only reserve up to six people and possible one guest.
- C. One time Family Pass can only reserve up to 6 family members-no guests.
(This pass must be purchased at City Hall Monday through Friday)
- You must reserve a spot for each individual attending a specific session
- We kindly ask residents to be respectful of the needs of other residents. "abuses" and/or "hoarding" of reservations will not be tolerated. We will do our best to contact pool pass residents if reservation limits can increase.
- When bringing a guest to the pool, pass holders pool pass punch card will be additionally punched to account for your guest.
- If you are unable to make a reservation, please cancel promptly to ensure an opportunity for other residents to utilize. "no shows" will be monitored daily and continued no shows may result in loss of future reservations.
- **To complete reservation you will need to agree to:**

I agree to participate or have a family member participate in Highland Heights Recreation Programs and acknowledge that such activities present the possibility of injury. I hereby release the City of Highland Heights, its officials and employees, from any and all claims of liability for injuries, or illness, medical expenses and other damages and losses, including legal fees that result from participation in said programs.

I further represent that I, or any person that participates in any program or City activity, is physically capable of performing in such activity based upon consultation with a physician.



Admission: Pool Passes will only be available to Highland Heights Residents.

* Proof of residency may be required.

- You can register for a pool pass online, walk-in or mail-in

Register online at www.highlandhts.com

or

Download a form at www.highlandhts.com and mail your check to:

City of Highland Heights

5827 Highland Road

Highland Heights, Ohio 44143

Attention: Summer Programs/Finance Department

or

In person at City Hall Finance Department

Pool Pass Rates: Each option has 50 visits/sessions available.

Senior Citizen Pass (60+) \$10.00

Individual Pass \$20.00

Family Pass (Up to 6 Family Members) \$45.00

One Time Family Pass (Up to 6 Family Members) \$15.00

*additional family members \$10.00

****Pool passes will not be refundable**

Pool passes will be available for pick up on your first visit to the pool.

**Same Day Pool Walk-in will not be available this season.
(Everybody entering pool must have reservation)**



Updated 2020 Pool Rules and Regulations:

- Residents will be asked to complete a daily online health screening at home and all guests entering the facility will have their temperature taken by pool staff.
- Residents are encouraged to wear face masks when entering, exiting and moving to common areas (bathrooms) when not actively swimming.
- Please practice good personal hygiene including washing hands often using soap and water for at least 20 seconds or use hand sanitizer often. Please refrain from touching eyes, nose and mouth with unwashed hands.
- Highland Heights Pool chairs and chaise lounges will only be available for seniors and staff. NO exceptions. Residents are responsible to bring their own comfort seating equipment. (ex. Beach chairs, towels...)
- The use of showers will be prohibited. Restrooms will be available and will be managed by staff attendant and may restrict the number of guests entering bathrooms at a single time.
- Highland Heights pool slides, mushroom feature, ping pong table and foosball table will not be available until government guidelines are updated.
- No toys or flotation devices will be permitted into pool.
- Children ages 12 and younger must be accompanied by an adult 18+ years old.
- The concession stand will not be available. We ask residents to dispose of all trash in pool provided containers.
- There will be no swimming lessons, family fun nights and scheduled swim parties.
- Highland Heights pool staff will also enforce all seasonal pool policies throughout this season.

Social Distancing Requirements: Social distancing will be enforced on the pool deck area and in the pool water by our pool staff. We ask that residents maintain social distancing when on the pool deck area. We ask that groups no than eight from the same household are together. Staff will be on hand to take appropriate action and/or to assist with this guideline, both in and out of the pool.

We recognize “children will be children”, but kindly ask parents to review proper social distancing etiquette with their children and enforce as needed.

As with most new polices and protocols, it will take time for you and our staff to become accustomed to some of the changes on operations. We kindly ask for your patience and understanding as we learn these new processes together. We will do our very best every day to make your visit safe and enjoyable.



Stay Safe and STAY SIX